

# **MyNTRA**

**(régulateur ↔ utilisateurs)**

**20<sup>ème</sup> séminaire de FRATEL**

**Lausanne, 9-10 mai 2023**



WORLD SUMMIT ON THE INFORMATION SOCIETY  
CERTIFICATE OF RECOGNITION

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**My NTRA Application**  
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Geneva, 3 June 2022

  
Houlin Zhao  
ITU Secretary-General



العربية



الجهاز القومي لتنظيم الاتصالات  
National Telecom Regulatory Authority



Individuals



Corporates



155

Your  
Satisfaction is  
our goal



News



Cyber  
Awareness



Market Overview



Settings



Individuals



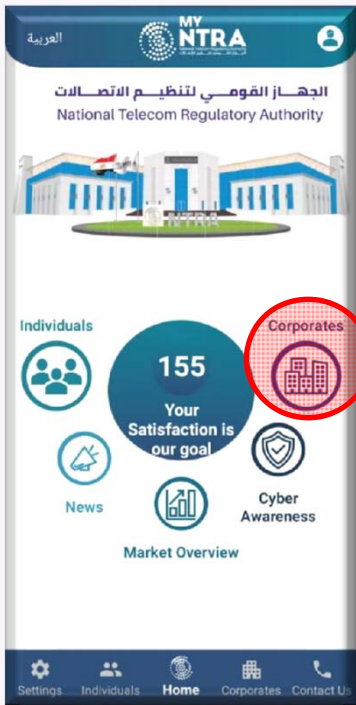
Home



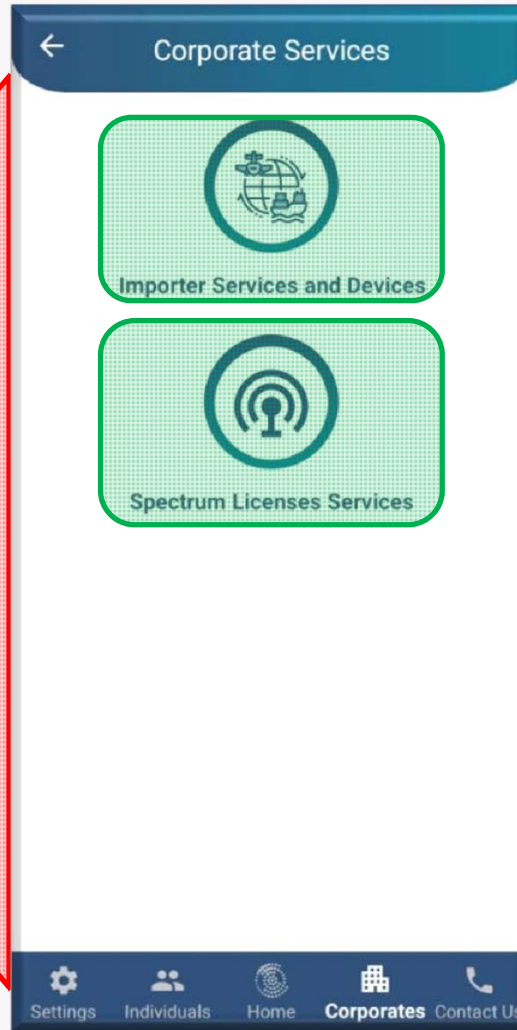
Corporates



Contact Us



Service Interactif





Service Interactif

← My Services

- Speed Check
- My Numbers
- Operators' PoS
- Quality Map
- Operators' App
- Transfer Mobile Numbers
- My Wallets

Settings Individuals Home Corporates Contact Us

← Individuals Services

- My Services
- Complaints
- Important Numbers & Codes
- My Tariff
- VAS Cancellation
- User guide

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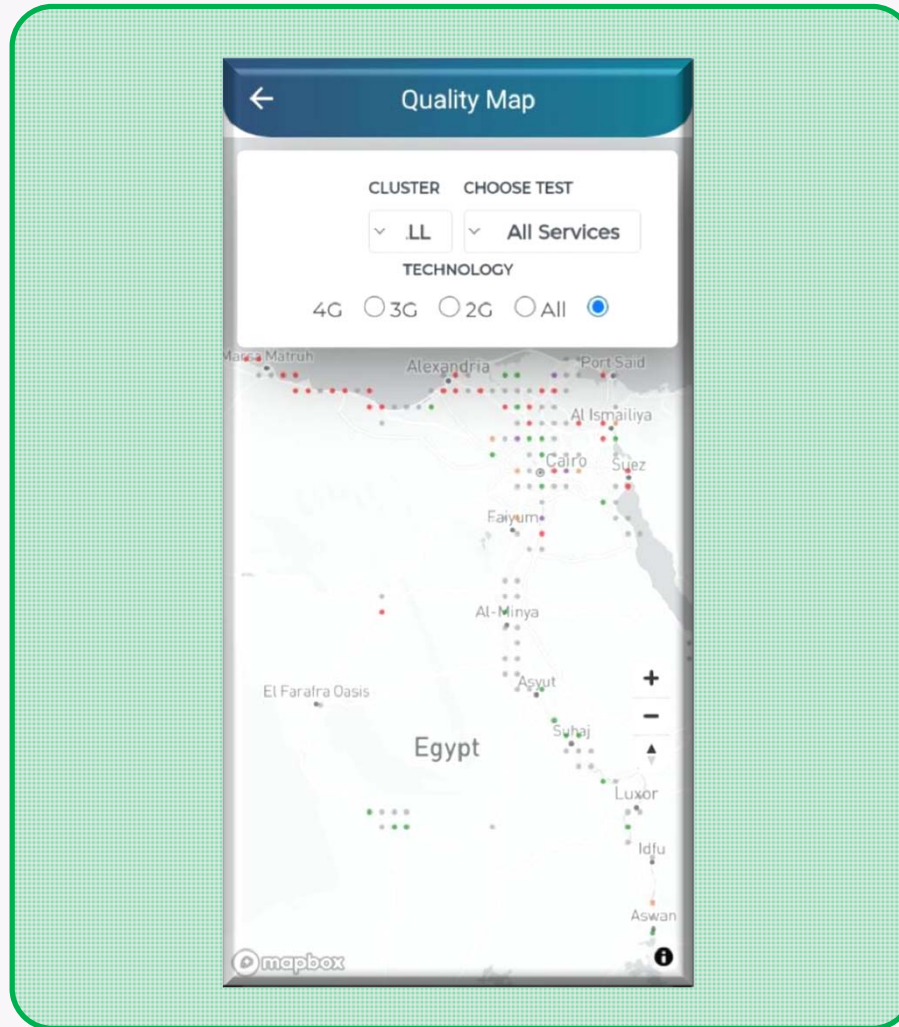
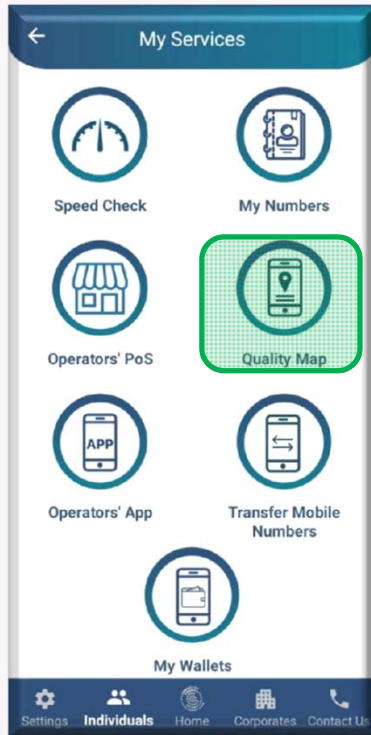
العربية MY NTRA

الجهاز القومي لتنظيم الاتصالات  
National Telecom Regulatory Authority

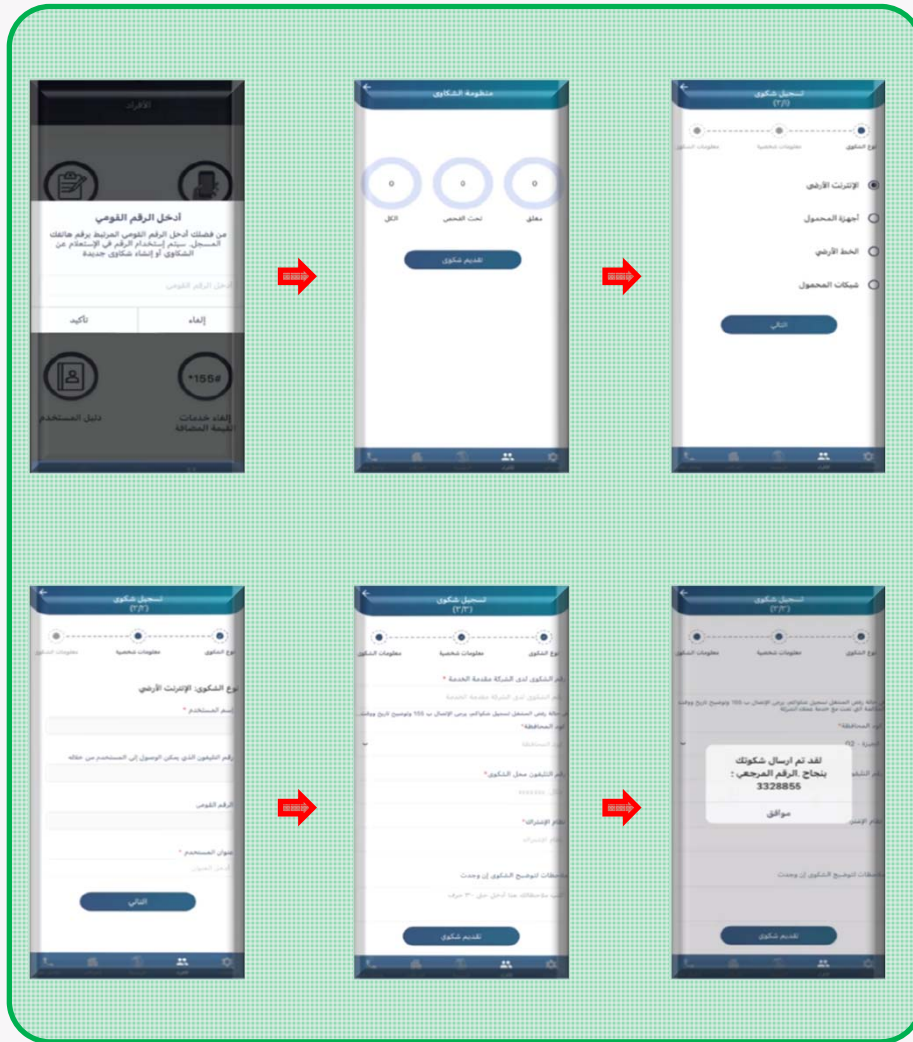
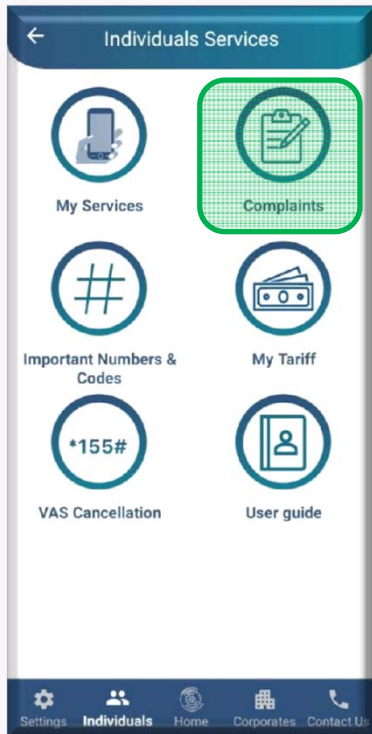
155  
Your Satisfaction is our goal

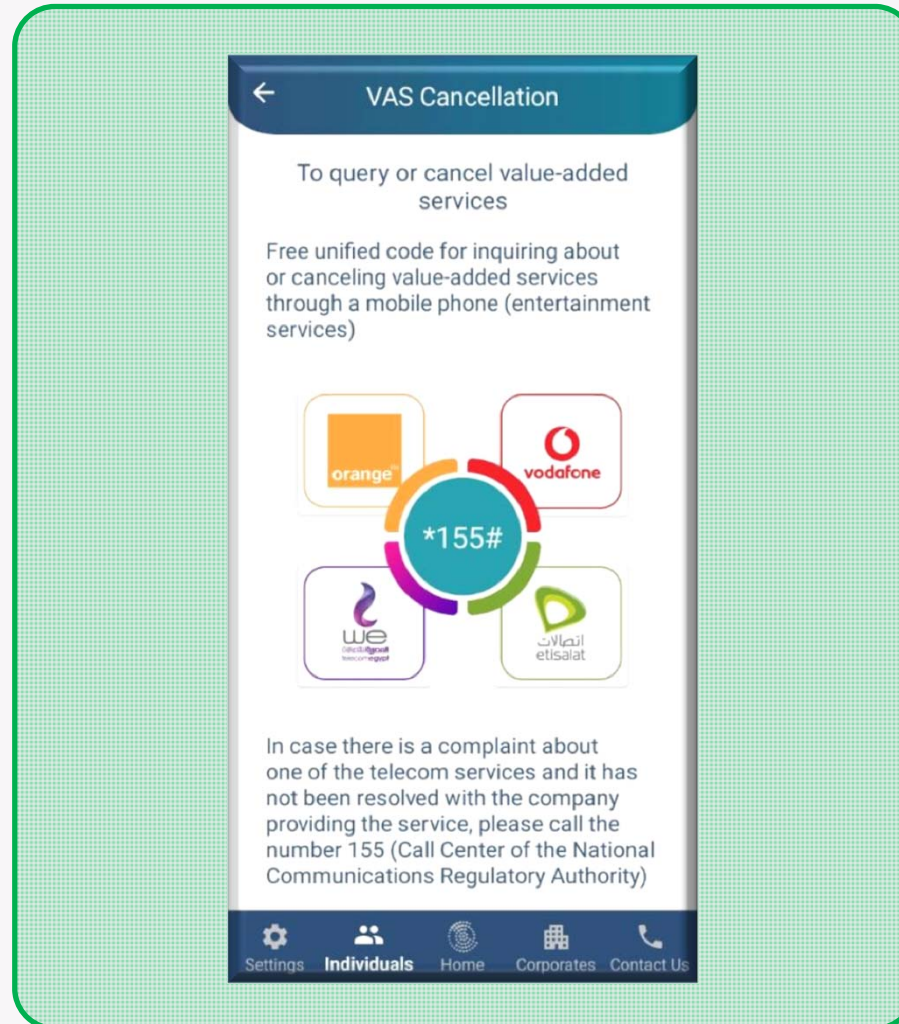
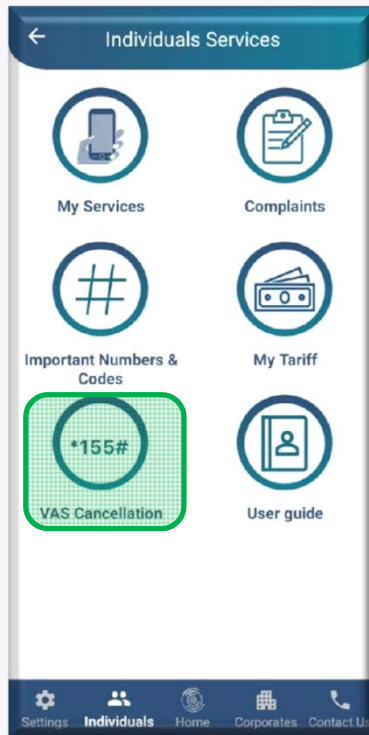
News Market Overview Cyber Awareness

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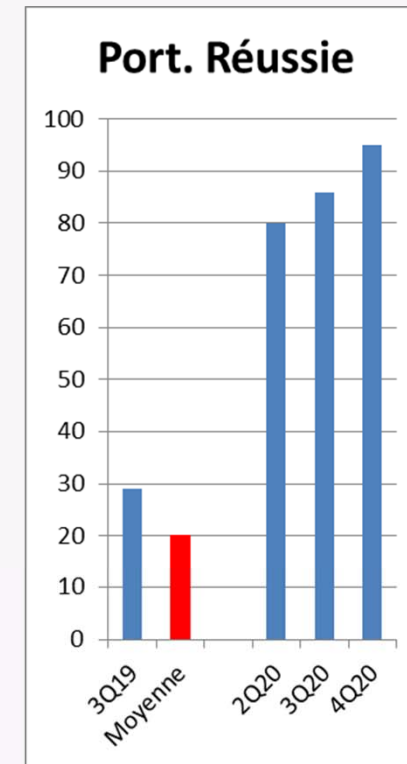
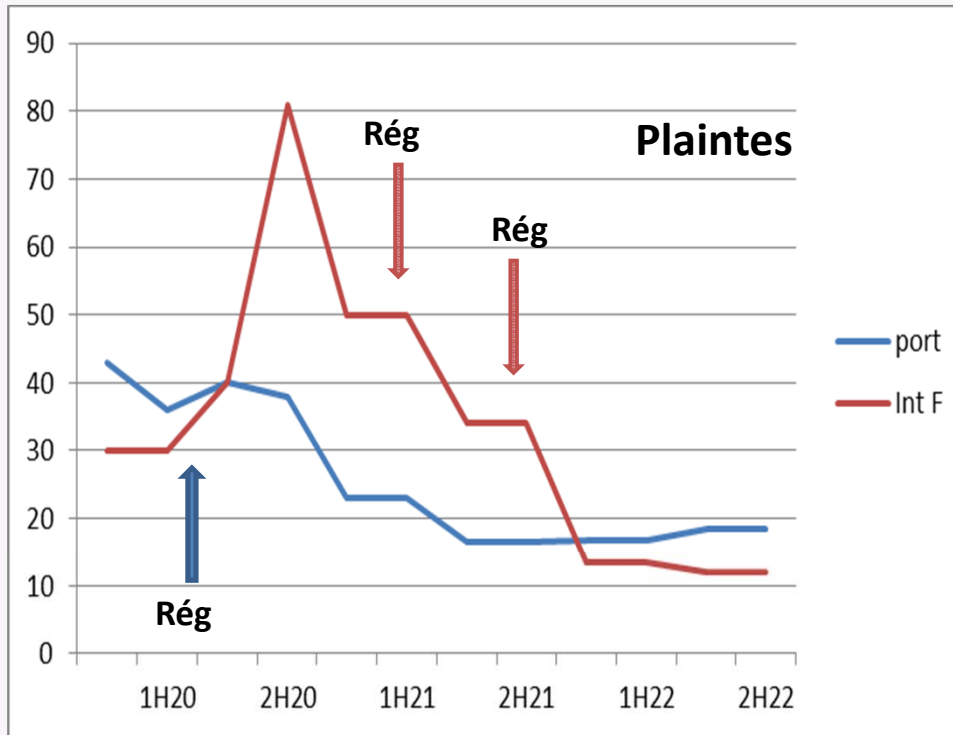






Plaintes

35%







## Egyptian African Telecom Regulatory Training Center

<https://www.tra.gov.eg/en/ntra-websites/atrc/>



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# Merci

Omar Ibrahim

Expert principal, Interconnexion, NTRA

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